

	<b>Quality Policy</b>				Ref: No	IMS 15
	Issued by	N Moore	Date	14/03/2022	Revision	5

MOORE CONCRETE PRODUCTS LIMITED is dedicated to the provision of a top quality service for the manufacture, supply and installation of concrete products to relevant International Standards (where applicable) and to customer requirements.

Our Quality Policy is geared towards meeting our customers' expectations in full.

While meeting this primary policy objective, we will endeavour also to control and where possible improve our processes in order to ensure that operations are conducted economically and effectively.

Our Policy is the result of a Planning Process that will result in the establishing of a set of Objectives intended to deliver our Business policy to Customers and employees. These Objectives will be agreed with those tasked with delivering them and will have associated programmes for their delivery. We will review periodically how well our programmes are being delivered, and shall modify our Objectives and Policy where required.

We shall provide and manage resources necessary to deliver Objectives, and to provide safe and suitable conditions for all our employees and for the members of the public directly affected by our operations.

We shall use monitoring and measuring techniques to assess on an ongoing basis, how the services we provide meet the expectations of our customers, also how well our own internal processes are operating. This information will be analysed and used to continually improve the business where possible.

The Company will comply with statutory and regulatory requirements and is committed to continuous improvement of the Quality Management System.

We shall make this Policy and the resultant Objectives known to our employees and will demonstrate our belief in it through our own personal commitment and involvement.

Signed   
**Managing Director**

**Date: 14/03/2024**